## Contactless Payment Systems: Credit Cards and NFC Phones

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## Addendum

These slides represent a somewhat conservative view of the security of contactless payment cards that lends the card vendors/banks the benefit of the doubt in the number of cases. In practice the situation is rather scarier than what's presented here, but research into this is still ongoing. In particular getting access to cards and payment systems in order to allow comparisons to be made isn't easy, if you'd like to volunteer access to a card or card terminal please get in touch

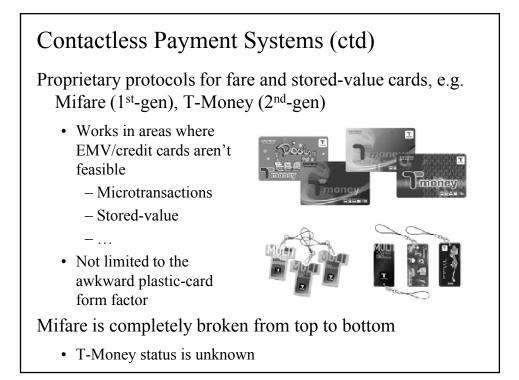
## **Contactless Payment Systems**

Implemented as a standard credit-card payment mechanism running over RFID/NFC transport

- US: Magstripe card data dump in plaintext
- Non-US: Allegedly EMV, but usually not
  - Standard smart-card based payment mechanism, a.k.a. Chip and PIN

#### Completely standard, established mechanisms, but removing the need for a physical comms channel





# Contactless Payment Systems (ctd)

NFC-enabled phones are much like contactless credit cards



- Emulate a standard contactless card
- "Passive-mode target" in NFC terminology

#### Contactless Payment Systems (ctd)

Since phones have their own power, they can also initiate communications

- Act as NFC/RFID readers
- "Active-mode initiator/target" in NFC terminology

Lots of competing standards and mechanisms

- Straightforward card-emulation will probably win out
- Compatible with the everything that's already out there

# Contactless Payment Systems (ctd)

Summary: Standard EMV protocol with the physical interface replaced by RFID/NFC

The End

## Why Contactless?

A brief history of payment systems

- Barter
- Bullion coinage gold, silver
- Fiat currency paper notes
- Cheques
- Credit cards
- Smart-card credit cards
- Contactless smart-card credit cards

## Why Contactless? (ctd)

The further removed you are from the physical expression of value, the more likely you are to part with it



• The more recent entries in the progression make it frighteningly easy to spend money

## Banks ♥ Credit Cards

Credit card interest rates are 15-20% due to them being high-risk unsecured loans

• New Zealand has \$5.6 billion owing on credit cards, of which \$3.5 billion attracts interest

US has ~\$800 billion in credit card debt

• See "Credit card statistics, industry facts, debt statistics" at creditcards.com

## Banks ♥ Credit Cards (ctd)

Particularly problematic in the US, where credit card management is riddled with additional fee triggers and high-interest rate conditions

- Banks are allowed to raise any interest rate at any time by changing the account agreement
- Low promotional rates can be revoked after a single late payment
  - Half of all consumers pay late at least once a year
  - Younger (18-30) cardholders are far more likely to do this than older (60+) ones
- Most cards with penalty-rate agreements don't reset the rates when payments are made on time

## Banks ♥ Credit Cards (ctd)

Even conscientious users who always settle on time are tripped up using a whole range of tricks

- Double-cycle billing
  - Base interest calculations on average balances from the previous two billing cycles
  - Hits people who pay off the minimum payment each month
- Banks preferentially pay off low-tier interest balances before high-tier ones
- Banks don't decline over-the-limit transactions but allow them and charge a huge penalty rate

See GAO report GAO-06-929, "Increased Complexity in Rates and Fees Heightens Need for More Effective Disclosures to Consumers"

## Banks ♥ Credit Cards (ctd)

Entry barriers to credit card fraud are very low, and there's no incentive among banks/credit agencies to fix anything

- Bank recovers the money via a chargeback to the merchant
- Bank can also hit the merchant with chargeback fees
- If done right, the bank can actually *make money* from the fraud Talk about a perverse incentive!

Fraud is cashflow-positive to card vendors

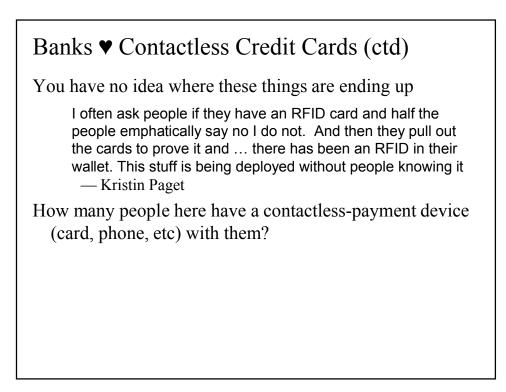
• It's income either way

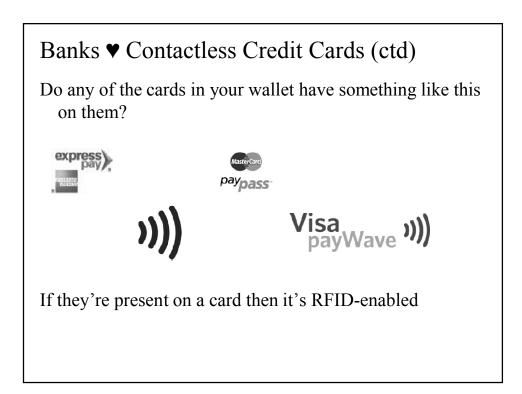
## Banks ♥ Contactless Credit Cards

Business plan for wallet-style functionality in smart phones

- Store keys in a hardware TPM
  - Just a hardwired smart card
- Charge for the use of the key slot
- Charge a percentage for each transaction
- Charge the user for having the wallet storage
- In addition the merchants get charged at the other end for the transaction

Taken straight from dotcom-bubble la-la land, but that's how it's being pitched to stakeholders



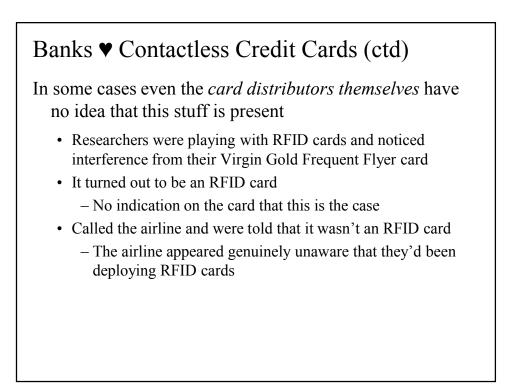


# Banks ♥ Contactless Credit Cards (ctd)

Check everything, not just credit cards



- ZOMGWTF!
- Why does my *frequent flyer card* allow credit-card skimming?!!?



## So What's the Problem?

Smart cards

- Need to explicitly establish a physical channel to the card
- Need to explicitly authorise a transaction via PIN entry

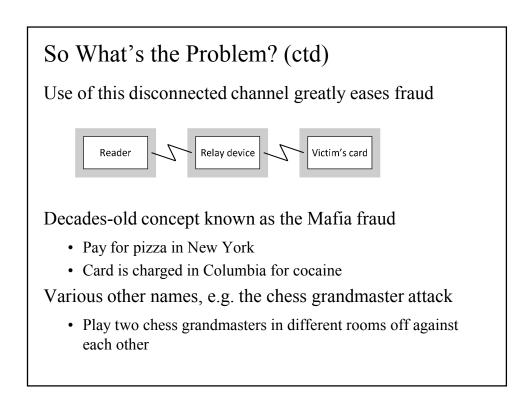
Contactless smart cards

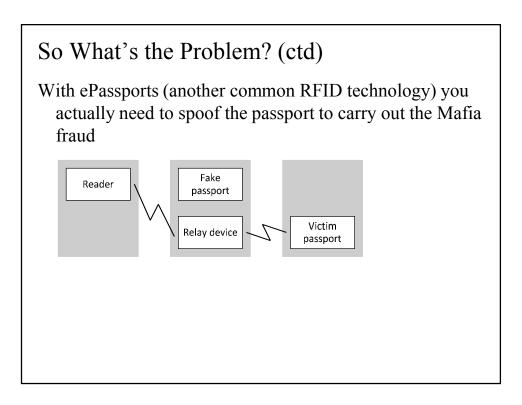
- No need to establish a physical channel to the card
- No need to explicitly authorise a transaction

#### So What's the Problem? (ctd)

Contactless channel decouples the card/phone from the reader

- Security analysis of RFID passport risks explains it well The Department of State did not adequately consider how adding an RF transponder to the passport transformed it from an inert identification document to a remotely readable technological artifact
  - "A Case Study of the Security and Privacy Risks of the US e-Passport"

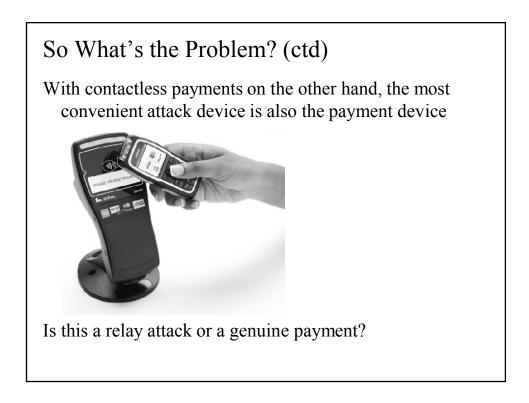


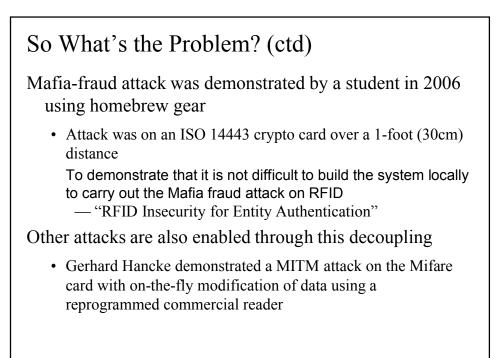


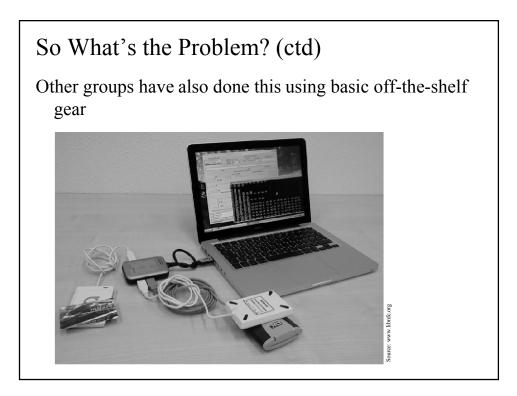
# So What's the Problem? (ctd)

This might get noticed...









## So What's the Problem? (ctd) Once NFC in mobile phones becomes reality, we

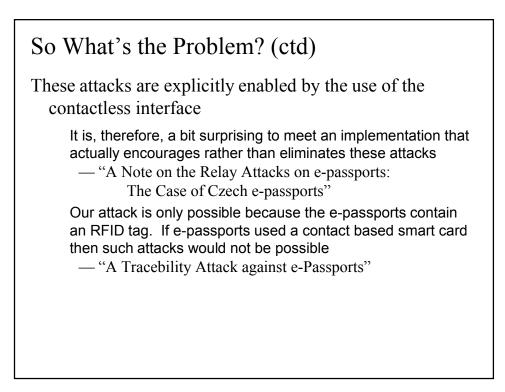
Once NFC in mobile phones becomes reality, we can expect enormous rise of these attacks, since GSM phone is fully programmable, offers sufficient network connectivity, and is highly inconspicuous

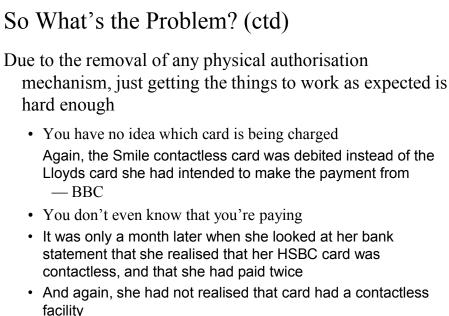
— "Unleashing EMV cards"

Phone-based card skimming (without the payment portion) was demonstrated live at KiwiCon 2011

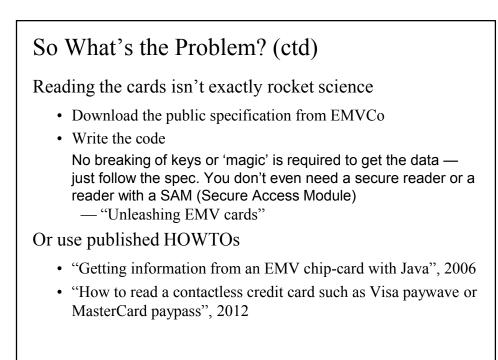
Enter the world's first mobile, PCI compliant\* credit card skimmer — "Mobile Apps and RFID — The Tale Of Two Techs"

\* Technically it's actually out of scope for PCI-DSS





-BBC



## What about EMV?

Cards talk to POS terminals that expect magstripe cards

- Readers output plaintext magstripe data, ignoring the EMV stuff
- Copy the result to a card and you're done

Skimming-only attack was first demonstrated by Pablos Holman on BoingBoing TV in 2008

We got a reader off eBay for eight dollars — Pablos

## What about EMV?

Full attack was demonstrated live by Kristin Paget at Shmoocon 2012, "Credit Card Fraud: The Contactless Generation"

- http://www.shmoocon.org/2012/videos/CreditCard Fraud.m4v
- Watch this talk!

The cardholder information that is used during a contactless payment transaction is of little to no use in creating fraudulent payment transactions

- Smart Card Alliance

It is unlikely that the details from the PayPass chip could be read and then copied onto the magnetic stripe of a counterfeit card

- MasterCard

#### What about EMV?

Even in the unlikely event someone was able to fraudulently access your PayPass card details, they would only have a minimal amount of information, which is typically not enough to make a counterfeit card or conduct payment transactions, either in person, on the phone or online

- Oliver Manahan, MasterCard VP of Emerging Payments

Retrieving information from an EMV compliant chip is not an inherently difficult task [...] Almost any card reader [...] will do. Windows supports smart cards by default so you shouldn't need anything special

- "Getting information from an EMV chip card with Java"

#### What about EMV?

There's already an Android app for this

The app, dubbed paycardreader, will skim card numbers and expiry dates, along with transactions and merchant IDs, and was successfully tested against a German PayPass Mastercard

- "Android app steals contactless credit card data"

Using a Samsung Galaxy SIII and a free app from Google Play, CBC was able to read information such as a card number, expiry date and cardholder name simply by holding the smartphone over a debit or credit card

- "Smartphones easily used to skim credit card data"



The people pushing the technology know about this issue, but don't care

The premise that this is a new threat is absolutely false and isn't supported by [Paget's] demonstration

- Randy Vanderhoof, Smart Card Alliance

The truth is that consumers should be embracing this technology because it's making them safer

- Randy Vanderhoof, Smart Card Alliance

#### What about EMV? (ctd)

Implementations in devices like phones are better than the ones in cards

Android only allows NFC activity when the screen is powered up and the device is unlocked

- Android logging is hit-and-miss
  - Records that an access took place, but not the UID that performed it
  - NFC activity logs are transient
  - Wiped on reboot/restart

Blackberry allows NFC activity even when the device is locked and/or powered off

• Like RIM, this problem will probably fade away No-one's really sure what Apple's up to

## What about no-EMV?

US card vendors took the easy way out in making their contactless cards compatible with mag stripe cards

• Send ISO 7813 track 1+2 data to the reader as if it was a mag stripe read

The full cardholder name and card expiration date were present in cleartext in all transactions

- "Vulnerabilities in First-generation RFID-enabled Credit Cards"
- "It's the same info that's in the mag stripe, what's the problem?"

Many other countries' cards do this too

• Still under investigation

As a result, these contactless credit cards can be skimmed remotely without having to speak EMV

- Through the mailer when it's delivered
- From the wallet in your pocket

Mr. Heydt-Benjamin was able to purchase electronic equipment online using a number skimmed from a card he ordered for himself and which was sealed in an envelope — New York Times

#### What about no-EMV? (ctd)

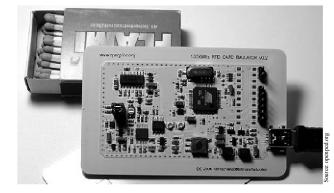
Initial eavesdropping tests were done with an antenna connected to an oscilloscope

Skimming was done with a homebrew reader/emulator
 All of the RFID cards responded to our emulator exactly as they respond to a commercial RFID credit card reader
 — "Vulnerabilities in First-generation RFID-enabled

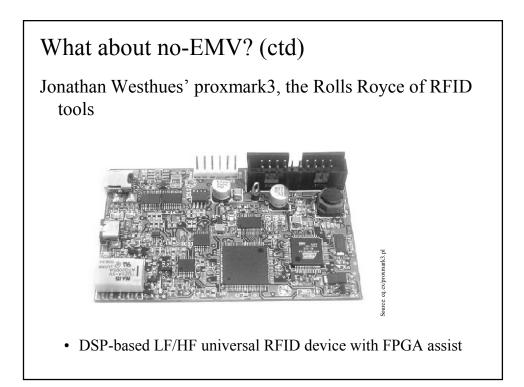
Credit Cards"

Cards used a variety of homebrew protocols that dumped tracks 1+2 in various formats

Tag emulators are freely available



- Open-source circuit details, PCB layout, Gerber files
- Can also buy pre-built



Implemented as software-defined radio (SDR) so it goes beyond the capabilities of any standard reader to allow things like side-channel analysis/attack

• Sample config can read a TI 'glass transponder', read and clone a VeriChip, read and clone a Motorola FlexPass, read an ISO15693 tag, ...

Available in open-source form (Verilog, schematics, Gerbers, software, docs)

## What about no-EMV? (ctd)

Mythbusters were planning to devote an episode to RFID credit-card security flaws

Linda and Tory get on the phone and Texas Instruments [RFID manufacturers] comes on along with chief legal counsel for American Express, Visa, Discover, and everybody else. And I get chills just as I describe it... They [...] absolutely made it really clear to Discovery that they were not going to air this episode talking about how hackable this stuff was, and Discovery backed way down. Tory still gets a little white when he describes that phone conversation

- Adam Savage, Mythbusters
- Details of the story were later amended (only one legal counsel present, rest were managers; company was Mythbusters' own 'Beyond Productions' and not Discovery)

Channel 3 News, Memphis had an investigator walk down the street "looking for RFID chips to read, and credit card information to steal"

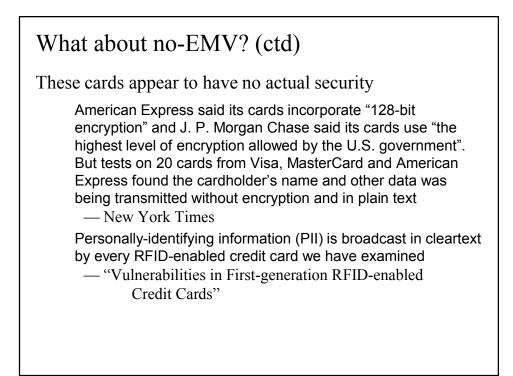
Even people who thought there was no way we could pick their pocket electronically without laying a hand on them soon learned they were wrong. "You have a SunTrust card in there", Augustinowicz explained to a second "victim". "And that's your account number and expiration date"

- "Electronic Pickpocketing"

Issuers insist that this isn't a security problem

Would you be comfortable wearing your name, your credit card number, and your card expiration date on your T-shirt?

- New York Times



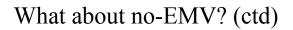
Non-US card sources make the same claims

Payment instructions are secured using the highest levels of cryptography, which prevents fraudsters from deciphering the individual components of each message

— Visa Asia

• Have so far been unable to locate any evidence of this encryption being present on any card examined

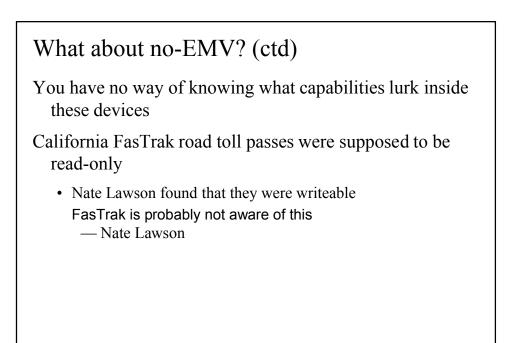
# What about no-EMV? (ctd) The same problems have been found in a range of other RFID tokens German airport security-zone access cards could be easily cloned We were shocked to discover that there were no security measures in place to prevent cloning Der Spiegel (translated) Cloning an access card could be done while standing next to an airport employee on an escalator Upgrading 15,000 access cards and 500 readers was ruled out due to cost issues Der Spiegel (translated)



Vendors claiming security measures that don't actually exist is quite common with RFID (and, in general, embedded devices)

Although RFID-enabled credit cards are widely reported to use sophisticated cryptography [...] all the cards are susceptible to live relay attacks, all the cards are susceptible to disclosure of personal information, and all the cards are susceptible to various types of replay attacks

 — "Vulnerabilities in First-generation RFID-enabled Credit Cards"



You also have no idea what capabilities don't lurk inside these devices

In the past, authorities have insisted that the FasTrak system uses encryption to secure data [...] But when Lawson opened up a transponder, he found that there was no security protecting these IDs

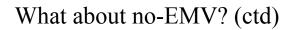
- MIT Technology Review
- c.f. the missing encryption in contactless credit cards

#### What about no-EMV? (ctd)

Even industry insiders were unaware of what their own technology did

That sentence [pointing out problems] makes us think this guy Lawson is an amateur. The only "research" needed to establish whether anything could be planted on the FasTrak transponder is a visit to the website of the manufacturer, Sirit. This makes clear what everyone in the toll business knows, namely that the FasTrak transponder is a read-only device which cannot have anything written to it at all

- TOLLROADSnews commentary
- "That sentence makes us think this guy Columbus is an amateur. Everyone knows that if you sail too far into the Atlantic, you fall off the edge of the world"



If Lawson has not even established that FasTrak transponders are a read-only device rather than read-write, then he's totally unqualified to be talking about potential misuse — TOLLROADSnews commentary

- This is scary: Industry experts are clueless about what their own products do
  - Insert joke about "a used car salesman knows when he's lying"

#### Protection Mechanisms that Aren't

CVV (3-digit number on back of card) is changed for each read

- You only get one valid card number and CVV per read
- To defeat this, read the card multiple times
  - Awkward with a mag stripe card, easy with a contactless card

Mass-harvest cards to defeat fraud checking

• Perform one transaction on each harvested card

Magstripe fraud = 1 person, 50 charges on the card

• RFID card fraud = 50 people, 1 charge on the card

#### Protection Mechanisms that Aren't (ctd)

Fraud checking by banks is very simplistic

• Example: 3 transactions against the same card from the same terminal

Can fingerprint what each bank does in terms of fraud checking

- Skim a bunch of cards
- Run transactions until you get a "declined" response

Don't do that any more for future skimmed cards

#### Shielding

RFID devices can be read through shielding

- Typical passport shielding bags provide about 7-8dB of attenuation
  - Some vendors claim 80dB or more of attenuation
  - They're confusing a cloth bag using metallised threads with a Faraday cage
  - Faraday cages have to be grounded
- Shielding bag reduces the signal strength but doesn't block it
  - Kristin Paget tested a range of these and found a variation of 50dB (factor of 100,000) between the best and the worst shields

## Shielding (ctd)

Effectiveness also depends on

- The frequency (125kHz vs. 13.56 MHz vs. 900 MHz)
- Whether the shield is brand-new or crumpled from use - Some got better, some got worse with age and use

#### 125kHz was particularly bad

• Only one single product stopped an unmodified reader from reading an unmodified tag

## Shielding (ctd)

- 13.56MHz is right next to the 20m (14Mhz) amateur radio band
  - Boost the range using off-the-shelf amplifier and antenna technology

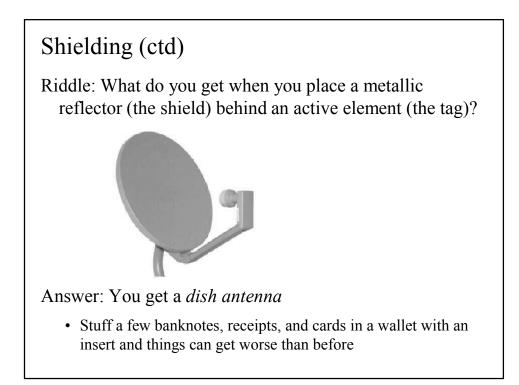
Maximum practical range is probably about 10 metres

• 5W power output is OK, 20W kills cards

## Shielding (ctd)

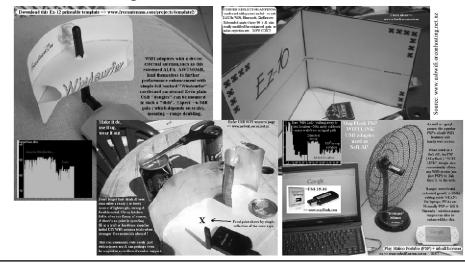
Some countries have (belatedly) proposed using foil inserts in passport booklets as a protection mechanism

• Could be applied to wallets holding credit cards as well Riddle: What do you get when you place a metallic reflector behind an active element?



# Shielding (ctd)

This is a standard trick used with cheap wireless gear to extend the range



## Remote Reading

Security by executive fiat

The proximity chip technology utilized in the electronic passport is designed to be read with chip readers at ports of entry only when the document is placed within inches of such readers

- US Department of State, Public Notice 5208

Attack demonstration at Cards Asia conference in Singapore ("ePassport Privacy Attack", Harko Robroch)

• Intercepted passport  $\leftrightarrow$  reader communications from 5m away

- Eavesdropping on terminal was possible from 25m away

## Remote Reading (ctd)

Attack demonstration at BlackHat 2005 conference ("Long Range RFID and its Security Implications" Kevin Mahaffey)

- Read RFID tags from 50 feet away via a high-gain antenna
- Even longer distances are possible, but the demo was limited by the room size

Gerhard Hancke intercepted tag communication over 4m distance using standard off-the-shelf gear (Philips MF RC530 reader combined with Dynamic Sciences R-1250 receiver)

Another researcher read a tag from 25m away using a 4W reader

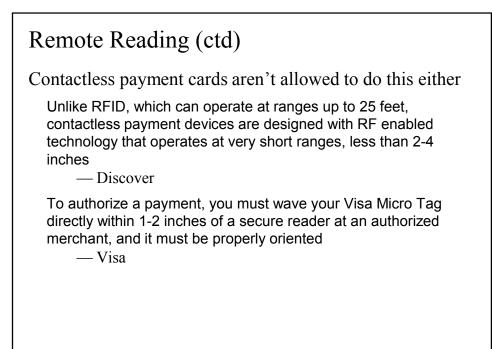
## Remote Reading (ctd)

It's a good thing the long-range readers that were used for these demos don't know that they're not permitted to do this

The ISO 14443 RFID specification permits chips to be read when the electronic passport is placed within approximately ten centimeters of the reader

- US Department of State, Public Notice 5208

• Translation: The cheapest possible reader build from the cheapest possible parts should still more or less work over a 10cm range



## Remote Reading (ctd)

What's the maximum effective range for assorted widelyused wireless technologies?

- 802.11 / WiFi?
- Bluetooth?
- EPC (Gen2) product tags?
- 13.56MHz tags?

## Remote Reading (ctd)

#### 802.11 / WiFi

- 300km (Monte Amiata, Tuscany to Monte Limbara, Sardinia)
   Limited by the curvature of the earth
- CISAR, Italy, 2007

#### Bluetooth

- 1.8km
- trifinite team, 2004



## Remote Reading (ctd)

EPC tags

- 217 feet / 70 metres
  - Range was limited by clutter from the test environment
- Kristin Paget, 2010

#### 13.56Mhz tags

• Probably 10-20 metres

## Implementation Vulnerabilities

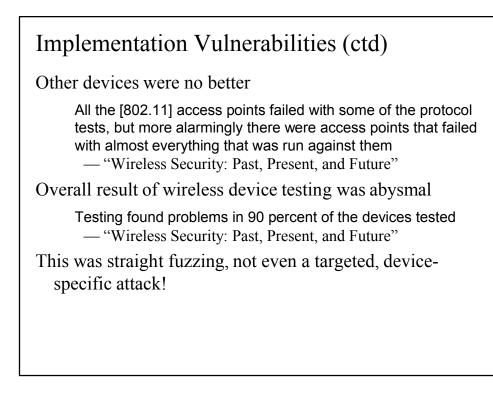
Several attacks on wireless device stacks have already been demonstrated

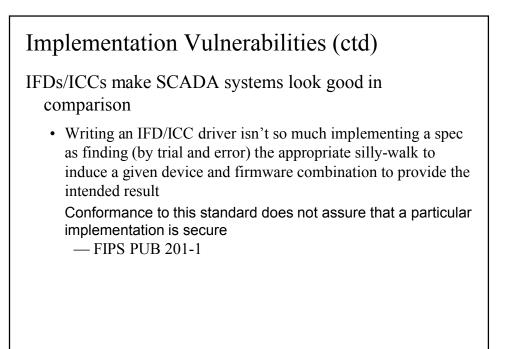
• Example: Trifinite's BlueSmack attack on Toshiba's Bluetooth stack caused an instant BSOD on the host

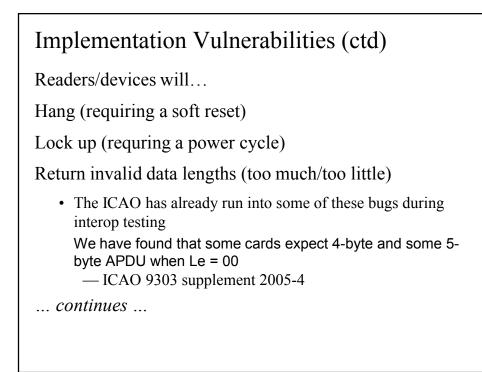
Codenomicon's Bluetooth testing found even worse problems

Most of the Bluetooth-enabled devices simply crashed when tested with any level of robustness testing. Sometimes the result from the testing was that the device ended up totally corrupt, requiring re-programming of its flash memory to become operable

- "Wireless Security: Past, Present, and Future"







#### Implementation Vulnerabilities (ctd)

... continued ...

Return invalid data (tags, field lengths, element counts, field entries, ...)

Three different implementations were found at read binary of Odd\_INS Byte when reading data greater than 32k byte

- 1) The Le byte contains V only.
- 2) The Le byte contains TL and V.
- 3) The Le byte contains extended TL and V
- ICAO 9303 supplement 2005-4
- Extensive bug lists in amendments to ICAO 9303 provide a roadmap of attack vectors to try
- ... continues ...

#### Implementation Vulnerabilities (ctd)

... continued ...

Require invalid data (reject correctly-formatted data)

• This one is especially entertaining to figure out

React to commands in unexpected/undefined ways

From our Singapore InterFest experience, we know some card vendors expect Le = 28 and some expect Le = 00 or will only respond correctly if Le = 00

— ICAO 9303 supplement 2005-4

• This includes doing things that shouldn't be permitted

... continues ...

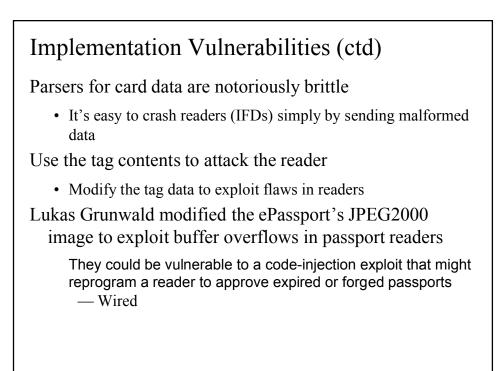
## Implementation Vulnerabilities (ctd)

... continued ...

Implement undocumented commands or command extensions

- This is very common
- Some are bugs, some are just vendor-specific supplementary functionality
  - ISO 7816-4 defines different classes of command, CLA
    '0x' = standard, CLA '8x' / '9x' = vendor-specific
  - Vendors implement the bare minimum of CLA '0x'
  - As much functionality as possible is implemented in CLA '8x' / '9x' to prevent interoperability

... continues ...



## Will it be Exploited?

The current state of card compromise

We sell all you need to hack, shop & cashout. Cvv2 = UK, EU, ASIA,CA and AU VBV (Verified By Visa) = UK and US only VISA CLASSIC|MASTERCARD \$5 <> \$3 per 30 VISA PLATINUM|BUSNESS \$10 <> \$7 per 30 VISA SIGNATURE \$20 (when available) Bank Details e.g Accnt #, Routine and so on... and Background details e.g SSN, DL, MMN, DOB and PIN

Contactless card skimming just isn't enough of a target

• Far easier ways to get at card data

## Will it be Exploited? (ctd)

However: Story parallels UK banks' attitude to ATM security in the 1990s

- Card skimming (white-card fraud) was easy for anyone in the know
- Demonstrated live on TV by security researchers
- Banks threw lawyers at anyone who claimed there was a problem
  - Led to some appalling miscarriages of justice
  - See Ross Anderson's publications for more on this
- Late-90s court decisions forced banks to fix things
- Outcome was Chip and PIN

## Summary

This stuff is quietly being rolled out everywhere

Enables a whole range of attacks that were never possible with standard cards

- No protection against skimming attacks
- No protection against Mafia fraud

Best analogies for security

• You're handing your credit card to anyone in the vicinity to do with what they want