

# Case-Based Reasoning: A Categorised Bibliography

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## 1. Introduction

Case-based reasoning (CBR) is a fresh reasoning paradigm for the design of expert systems in domains that may not be appropriate for other reasoning paradigms such as model-based reasoning. As a result of this, and because of its resemblance to human reasoning, CBR has attracted increasing interest both from those experienced in developing expert systems and from novices. Although CBR is a relatively new discipline there are an increasing number of papers and books being published on the subject. In this context, this bibliographic categorisation is an accompanying paper to a review of CBR by the same authors. The objective of this paper is to help researchers quickly to identify relevant references. The paper is structured to further this objective by:

- helping a CBR researcher or application developer to situate their problem amongst previous research and benefit from that previous work to resolve their specific problems, and
- indicating to theoretical researchers where CBR research is weak and thereby focus attention on these issues to the benefit of CBR theory and practise.

This paper is divided as follows. The first section is devoted to papers that refer to the origins of CBR, the domains where CBR has succeeded, the tasks it can perform and finally to papers that give a background or survey of CBR. The second section is devoted to the different types of CBR and to CBR techniques such as, case representation, indexing, case memory, case retrieval and adaptation. The third section focuses on the practical application of CBR by listing the different software tools on the market along with their vendors, and by listing papers that refer to different applications (both academic demonstrators and commercial systems are dealt with). The final section concerns papers on the co-operation between CBR and different reasoning models and other papers of general relevance to CBR.

Where there are several publications by the same or similar authors on a particular subject (for example, an internal technical report, a Ph.D. thesis, a conference paper and a journal paper), only the most recent and/or the most easily obtainable reference is given. It is assumed that in these circumstances the authors will have referred to their earlier work. Because a single paper may refer to several subjects we decided to include the full reference to the work in all relevant

categories rather than referring readers to a single bibliography at the end of the paper. We feel that this results in less work for the reader at only a small increase in the size of the paper.

We hope that this bibliographic categorisation along with the previous review paper will help to introduce CBR to a new audience, and will be of service to those with experience of the subject, thus making an effective contribution to CBR research.

## 2. The Origins of CBR

### 2.1 History of CBR

This section contains references that describe the evolution of CBR and the conditions that led to its occurrence. It starts with the philosophical investigation of Wittgenstein in 1953 and leads on to the work of Roger Schank on dynamic memory in 1982 and other associated memory models. It also presents work and criticisms from both the cognitive and computer science communities that assisted the development of CBR theory. This includes psychological investigation, the relationship between human activity and reminding and methodology for building CBR systems.

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Dyer, M. 1983. In-depth understanding. *Cambridge MA: MIT Press*.

Gentner, D. (1983). Structure-Mapping: A Theoretical Framework for Analogy. *Cognitive Science*, 7(2).

Harmon, P. (1992). Case-based reasoning. *Intelligent Software Strategies*, 7(ii).

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Klein, G.A., Whitaker, L.A., & King, J. A.,(1988). Using Analogues to Predict and Plan.*In DARPA'88 Proceeding , see Kolodner J.L.,(Ed.) 1988*.

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- Smith, E.E. & Medin, D.L., (1981). Categories and Concepts. *Cambridge, MA, Harvard University Press*.
- Strube, G., (1991). The role of cognitive science in knowledge engineering. *In: F. Schmalhofer and G. (eds.), Contemporary knowledge engineering and cognition: First joint workshop, proceedings, Springer, pp. 161-174*.
- Tulving, E. (1977): Episodic and semantic memory. *In: E. Tulving and W. Donaldson: Organization of memory, Academic Press, pp 381-403*.
- Wilensky, R. (1978). Understanding goal-based stories. *Yale University, Department of Computer Science Technical Report no. 140*.
- Wittgenstein, L., (1953). Philosophical Investigations. *Blackwell*.

## 2.2 Feasibility and Uses of Case-Based Reasoning

This section contains references on works that consolidate the philosophical and psychological claims of the feasibility and the use of case-based reasoning to model realistic world problems as humans do. In this context, it presents the advantages of CBR in relation to other reasoning paradigms such as rule-based and model-based reasoning through its success in performing complex tasks in various domains (e.g., legal, process control, history, planning, learning, tutoring, problem solving, explanation and prediction in strategic domains such as health, agriculture and education).

- Aamodt A.,(1989). Towards Expert Systems that Learn from Experience. *In DARPA'89 Proceedings see Hammond 1989*.
- Althof, K.-D. & Webb S.,(1992). Case-based reasoning and Expert System Development. *In Contemporary Knowledge Engineering and Cognition, First Joint Workshop, Kaiserslautern, Germany, Lecture Notes in Computer Science 622, pp 146-60*.
- Barnden J. & Srinivas K.,(1992). Overcoming rule-based rigidity and connectionist limitation through massively parallel case-based reasoning. *International journal of Man -Machine Studies, Vol. 36, No. 2, pp. 221-246*.
- Berger J.(1994). Roentgen: radiation therapy and case-based reasoning. *In Proceedings of the Conference on Artificial Intelligence Applications, pp.171-177*.
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- Hoffmann, S.G., & Thakar, S., (1993). Facilitating Sales Consultation through Case-Based Reasoning. *In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
- Hurley, N., (1993). A priori Selection of Mesh Densities for Adaptive Finite Element Analysis, using a Case Based Reasoning Approach. *In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
- Kamp, G.,(1993). Integrating Semantic structure and Technical Documentation in Case-Based Service Support Systems. *In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
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- Woltering, A., & Schult, T. J.,(1993). Management strategy consultation using a case-based reasoning shell. *In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
- Yavner J., Alterman R., & Sherman F.,(1989). Diachronic Analysis of Political-Event Cases. *In DARPA'89 Proceedings , see Hammond K.J.,(Ed.) 1989.*
- Ziarko W., Data Analysis and Case-Based Expert System Development Tool "Rough". *In DARPA'89 Proceedings , see Hammond K.J.,(Ed.) 1989.*

### 2.3 Background and review of CBR literature

This section presents references on papers that give a survey of or background to CBR.

- Aamodt, A. & Plaza, E. (1994). Case-Based Reasoning: Foundational Issues, Methodological Variations, and System Approaches. *AI Communications*, 7(i): pp 39-59.
- Ashley, K. & Rissland, E., (1987). Compare and Contrast, a Test of Expertise. *In Proceeding of AAAI-87.*
- Bareiss, E. R., (ed.) (1991). *Proceedings: Workshop on case-based reasoning (DARPA)*, Washington, D.C. San Mateo, CA: Morgan Kaufmann.
- Barlet S.,(1991). An Introduction to case-based reasoning. *AI Expert*, Vol. 6, No. 8.
- Borner, K. (1993). Structural Similarity as Guidance in Case-Based Design.*In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
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- Harmon, P. (1992). Case-based reasoning II. *Intelligent Software Strategies*, 7(12).
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- Riesbeck, C. K., and Schank, R. S. 1989. Inside case-based reasoning. *Northvale, NJ: Erlbaum*.
- Simoudis E.,(1991). Special issue on case-based reasoning. *International Journal of Expert Systems*, Vol. 4, No. 2.
- Slade. S. (1991): Case-based reasoning: A research paradigm. *AI Magazine*, pp. 42-55.
- Vargas, J.E., & Raj, S. (1993). Developing maintainable expert systems using case-based reasoning. *Expert Systems*, 10(iv): pp.219-25.
- Watson I., & Marir F.,(1994). Case-Based Reasoning: A Review. *Submitted to The Knowledge Engineering Review*.

### 3. CBR types

Case-based reasoning encapsulates different reasoning sub-tasks and when one of these sub-tasks is dominant in the reasoning, the generic CBR will be instantiated to the term of that dominant sub-task. For instance, if the reasoner uses examples to reason with it is called exemplar-based reasoning. If it makes intensive use of memory to recall specific episodes from the prior problem solving, it is called memory-based reasoning. In this context there is schema-based reasoning, concerned with the retrieval of old schemes to resolve or interpret a problem and analogy-based reasoning that uses analogous domains to interpret a new problem in a different context. More elaboration on reasoning types can be found in the following references.

- Aamodt, A. (1993): Explanation-driven retrieval, reuse, and learning of cases, In EWCBR-93. First European Workshop on Case-Based Reasoning. University of Kaiserslautern SEKI Report SR-93-12 (SFB 314) (Kaiserslautern, Germany, 1993), pp. 279-284.
- Becker L. & Jazayeri K.,(1989). A Connectionist Approach to Case-Based Reasoning. In *DARPA'89 Proceedings*, see Hammond K.J.,(Ed.) 1989.
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- Kibler, D. and Aha, D. (1987): Learning representative exemplars of concepts: An initial study. Proceedings of Fourth International Workshop on Machine Learning, UC-Irvine, pp. 24-29.
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- Turner R., (1989). Case-based and Schema-Based Reasoning for Problem Solving. In DARPA'89 Proceedings, see Hammond K.J., (Ed.) 1989.
- Van de Velde, W. (1993). Issues in knowledge level modelling. In: J.-M. David, J.-P. Krivine and R. Simmons (eds.), Second generation expert systems, Springer Verlag, pp. 211-231.
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- Zhang X., & Waltz D., Protein Structure Prediction Using Memory-Based Reasoning: A Case Study of Data Exploration. In DARPA'89 Proceedings, see Hammond K.J., (Ed.) 1989.

### 3.1 Case-based Reasoning methods

CBR can be used for problem solving tasks such as planning or design and interpretation tasks such as legal reasoning or strategic planning. In *problem solving* approach, a concrete solution is presented to a given problem by modifying and adapting a solution of a similar previous case. However, in the *interpretation approach* options on accepting or rejecting an old solution are presented based on similarities or differences. There is also a *learning feature* in CBR that can be used to create cases that facilitate later problem solving or interpretation. This section presents papers on problem solving, interpreting problems and learning.

#### 3.1.1 Problem solving CBR

This section contains papers that use CBR to solve problems in for example planning, design and diagnosis. There are also references that integrate other problem solving methods such as derivational analogy with CBR problem solving methods.

- Aamodt, A., (1989): Towards robust expert systems that learn from experience - an architectural framework. In: John Boose, Brian Gaines, Jean-Gabriel Ganascia (eds.): EKAW-89 Third European Knowledge Acquisition for Knowledge-Based Systems Workshop Paris, July 1989, pp. 311-326.
- Aamodt, A. (1991): A knowledge-intensive approach to problem solving and sustained learning, Ph.D. dissertation University of Trondheim, Norwegian Institute of Technology, May 1991. (University Microfilms PUB 92-08460)

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- Hammond, K.J., Opportunistic Memory: Storing and recalling suspended goals. In DARPA'88 Proceeding , see Kolodner J.L.,(Ed.) 1988.
- Hendler, James A., (1988). Refitting Plans for Case-Based Reasoning. In DARPA'88 Proceeding , see Kolodner J.L.,(Ed.) 1988.
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- Hinrichs J.R. & Kolodner, J.L., (1991). The Roles of Adaptation in Case-Based Design. In Proceedings , see Bareiss R.,(Ed.) 1991.
- Kolodner, J., (1987). Extending Problem Solving Capabilities Through Case-Based Inference, from Proceedings of the 4th Annual International Machine Learning Workshop. 1987.
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- Marks, M., Hammond, K.A., & Converse, T., (1988). Planning in an Open World: A Pluralistic Approach. In DARPA'88 Proceeding , see Kolodner J.L.,(Ed.) 1988.
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### 3.1.2 Interpretation & CBR

The references in this section refer to the interpretative or precedent-based approach to CBR. It includes argumentation to decide whether a new situation should or should not be treated like a past experience based on similarities or difference. These types of CBR are mostly used in precedent-based fields like the law or where the explanation or justification of a solution or the interpretation or assessment of a situation is required. The section also includes papers that treat the subject of checking the appropriateness of results from the interpretation, especially when based on unexplained experience or derived in unpredicted worlds.

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### 3.1.3 Learning from cases

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#### **4. Case-based reasoning techniques**

This section presents theoretical contributions into CBR techniques and application papers that present ways of representing, indexing, retrieving and adapting cases.

##### *4.1 Case representation*

The case representation process is one of the most important phases in designing a CBR system. The case representation should contain all information that describes a situation that has a direct impact on the outcome or the solution of that situation. Depending on the complexity of the situation cases can be represented in a flat form or a complex or hierarchical form. This section is composed of papers that presents a variety of ways of representing the information in the computer using a wide range of representational formalisms including frames, semantic nets, rules and relational database techniques or a combination of different knowledge representations.

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## 4.2 Indexing

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#### 4.3 Memory organisation

The memory organisation or case memory is the most important aspect in designing efficient case-based reasoning. It should reflect and translate into the computer, the conceptual view of what is represented in the case, taking in to account the indexes that characterise the case from any perspective. It should also organised cases into a manageable structure to allow efficient search and retrieval methods of relevant cases. Extensive references to this important phase of CBR design are presented below.

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#### 4.4 Retrieval

Given a description of a problem, the retrieval algorithm, using the indices, should retrieve the most similar cases to the current problem or situation. The retrieval or search algorithm relies heavily on the indices and the structure and organisation of the memory to direct search to appropriate cases. Heuristic search and matching techniques may be used to retrieve an ordered set of useful cases from the case base.. Several retrieval algorithms are presented in the following papers including: concept refinement and parallel search techniques. The issue of choosing and ranking a best-matching case has been addressed using several approaches such as analogy, similarity metrics, combinations of analytical and similarity-based CBR, and qualitative or multi-attribute similarity.

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#### 4.5 Adaptation and repair

Once cases are retrieved efficiently, a CBR should adapt the solution stored in a retrieved case to the needs of the current case. This occurs when the retrieved case is difference to the current case. The adaptation process looks for prominent differences between the retrieved case and the input case and then applies rules that take those differences in the account. Several types of adaptation are presented in the following references. These include: *structural adaptation*, where the adaptation rules are applied directly to the solution stored in cases and *derivational adaptation*, where the rules that generated the original solution are re-run to produce a new solution to the problem. Evaluation and interpretation processes are also included.

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### 5. CBR application

#### 5.1 CBR software tools

The following papers provide reviews of CBR software tools

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At the time of going to press (Summer 1994) the following software tools with a CBR component are commercially available and supported. These have been ordered by company.

AknoSoft, **KATE**

58a, Rue du Dessous des Berger

75013 Paris, France

Tel: (33-1) 44 24 88 00

Fax:(33-1) 44 24 88 66

and,

2460 Waverley Street,

Palo Alto CA 94301, USA

Tel: (1-415) 326 24 60

Fax: (1-415) 323 47 38

*Cognitive System Inc., **ReMind***

220-230 Commercial Street, Boston, MA 02 109, USA.

Tel: (617) 742-7227

Fax: (617) 742-1139.

*Esteem Software Inc., **ESTEEM***

302E. Main street Cambridge City,

IN 47327, USA

Tel: (317) 478-3955

Fax:(317) 478-35550

*Inductive Solution Inc., **CasePower** (formerly called Induce-It)*

380 Rector Place, Suit 4A,

New York, NY 10280, USA

Tel: (212) 945-0630

Fax:(212) 945-0367

*Inference Corporation, **ART\*Enterprise, CBR-Express** and **CasePoint**.*

550 North Continental Blvd

El Segundo, California 90245, USA

and

Inference Europe Ltd

31-37 Windsor Road

SLOUGH

SL1 2ED

Tel: 0753-811855 Fax: 0753-811860

*Isoft, **ReCall***

Chemin de Moulon  
F-91190 Gif sur Yvette  
France  
Tel: (33-1) 69 41 27 77  
Fax: (33-1) 69 41 25 32

*The Haley Enterprise Inc, Eclipse-The Easy Reasoner*

413 Orchard Street  
Sewickley, PA USA 15143  
Tel: (412) 741-6420  
Fax: (412) 741-6457

## 5.2 Academic demonstrators

This section contains reference to academic demonstrator CBR systems. These systems are used in tasks such as knowledge acquisition and refinement, legal reasoning, explanation of anomalies, diagnosis, arbitration, design, adaptation and repair, tutoring, planning, help desks, etc.

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## 6. CBR and Other Reasoning Methods

The following papers present combinations or integrations of different reasoning methods including rules, analogical reasoning, deep causal reasoning, and other model-based reasoning methods.

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- Lenz, M., (1993). CABAT - A hybrid CBR system. *In EWCBR'93 see Richter M.M., et al. (Eds.), (1993a).*
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## 7. CBR related works

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- Oommen B.J. & Fothergill C.(1993). Fast learning automaton-based image examination and retrieval. *In Computer Journal 1993 Vol.36 No.6 pp.542-553*
- Puzey N.J., et al.,(1993). Use of a machine learning toolbox on industrial application. *In Proceedings of the International Conference on Tools with Artificial Intelligence 1993 pp.145-149*
- Ramamoorthy C.V., Chandra C., Ishihara S. & Ng Y.(1993).Knowledge based tools for risk assessment in software development and reuse. *In Proceedings of the International Conference on Tools with Artificial Intelligence 1993 pp.364-371*
- Ravikumar C.P.,(1993). Parallel search-and-learn technique for solving large scale TSP *In Proceedings of the International Conference on Tools with Artificial Intelligence 1993 pp.381-388*
- Sase M., Matsui K. & Kosugi Y.,(1993). Inter-generational architecture adaptation of neural networks. *In Proceedings of the International Joint Conference on Neural Networks 1993, Vol.3, pp.2941-2944.*
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## 8. Internet CBR Sources

The following section presents sources that provide information via the Internet on CBR. These include ftp sites where CBR software and papers can be downloaded and email newsletters and forums that discuss CBR.

### 8.1 AI-CBR

This is the Internet CBR site covering all aspects of CBR research and practice. Membership is free and members include academics, industrialists, and many of the CBR software vendors. In addition to an electronic conference AI-CBR contains papers and articles on CBR that may be downloaded along with a bibliography of CBR research.

<http://www.ai-cbr.org>

## 8.2 CBR-MED

The CBR-MED mailing list provides a forum for the discussion of CBR methods in Medicine. The list brings together medical practitioners, health informaticians, and CBR researchers in service of two goals:

To support the delivery of medical care by fostering the development of CBR software that performs health care related tasks.

To spur the development of CBR methods by focusing the efforts of researchers on the challenges (large databases, knowledge representation problems, etc.) provided by medical and health informatics problems.

To subscribe to CBR-MED, send a message that looks like this:

To: listproc@cs.uchicago.edu

Subject: subscribe CBR-MED <your first name> <your last name>

If your name were Joan Smith, your subscription request would look like this:

To: listproc@cs.uchicago.edu

Subject:subscribe CBR-MED Joan Smith

Further information about CBR-MED may be obtained from Jeff Berger [OWNER-CBR-MED@cs.uchicago.edu].

## 8.3 The European CBR Newsletter

The case-based reasoning electronic newsletter is delivered to the members of the German AK-CBR and to the participants of the EWCBR-workshops. Thus, the CBR Newsletter addresses mainly an European readership. Its objective is to support an exchange of information, news, and opinions on CBR that relate to both scientific and application-oriented issues. Submissions to the CBR-Newsletter should be made to:

Dietmar Janetzko                      or    Stefan Wess

dietmar@cognition.iig.uni-freiburg.    dewess@informatik.uni-kl.de

People who want / do not want to receive the CBR Newsletter in the future should also send a short message to the above addresses

#### 8.4 *Public Domain CBR systems*

The following algorithms/systems can be obtained via anonymous ftp on the Internet.

Programs referred to in Riesbeck & Schank (1989) *Inside Case-Based Reasoning*, can be obtained via anonymous ftp from cs.umd.edu directory: /pub/schank/icbr.

Programmes referred to in Riesbeck & Schank (1981) *Inside Computer Understanding* Can also be obtained via anonymous ftp from cs.umd.edu directory: /pub/schank/icu. This source contains Common Lisp implementations of the mini programs from “Inside Computer Understanding”. These programs have been written to run in any standard Common Lisp environment, and should work without modification. See the last section in the book on support if they do not work in your lisp environment. The programs are identical in functionality to those in the book with the exception that some of the functions have been optimized to achieve more reasonable performance.

In order to use these programs effectively you will have to get a copy of the text, since a lot of critical documentation is not repeated in the source code, nor are the exercises for extending the programs.

CL-Protos referred to in Bareiss (1989) *Exemplar-Based Knowledge Acquisition*. can be obtained via anonymous ftp from cs.utexas.edu directory: /pub/porter .

CL-Protos is a Common Lisp reconstruction of the research version of the Protos exemplar-based learning apprentice conceived by E. Ray Bareiss and Bruce W. Porter of the Artificial Intelligence Laboratory at The University of Texas at Austin. Protos was originally developed as an experiment in knowledge acquisition for heuristic classification tasks. The original research version of Protos was written in Prolog. This Common Lisp implementation is a reconstruction, not a Prolog-to-Lisp rewrite. Thus, CL-Protos differs from the original Protos in several places, but mostly by intention. Ray Bareiss had a consulting role in this reconstruction and suggested many of the changes.

CL-Protos is a research tool, not a product, so no warranties are given about the absence of bugs. CL-Protos is distributed as a courtesy among researchers; all commercial rights are reserved.

#### 8.5 *Useful E-mail address:*

A holiday planning case base containing approximately 1500 cases from travel catalogue with all the information relevant for deciding which tour package comes closest to the customer wishes. It is available from lenz@informatik.hu-berlin.de source: *Case-Based Reasoning Newsletter* ,Vol.2, No.6 1994.

Georgia Institute of Technology (GTECH), College of Computing, Atlanta, GA.ftp from ftp.cc.gatech.edu directory /pub/ai/ram

This directory contains technical reports published by the AI Group, College of Computing, Georgia Tech, as well as electronic reprints of articles from major journals and conferences. Each publication is available as a text file in standard Postscript format, and should be printable using any standard method of printing Postscript files. The directory also contains an index of Cognitive Science technical reports.

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## **9. Acknowledgements**

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Information on all aspects of case-based reasoning can be found at [www.ai-cbr.org](http://www.ai-cbr.org)